# keyfacts i:protect

# about our insurance services

Jewry House Jewry Street Winchester Hampshire SO23 8RZ

## The Financial Conduct Authority (FCA)

The FCA is the independent watchdog that regulates financial services. Use this information to decide if our services our right for you.

Whose products do we offer?	
	We offer products from a range of insurers for Mortgage Protection
	We only offer products from a limited number of insurers for Mortgage Protection
<b>✓</b>	We only offer i:protect Mortgage Protection from AmTrust International Underwriters Ltd
	We only offer products from a single insurer
Which service will we provide you with?	
	We will advise and make a recommendation for you after we have assessed your needs for Mortgage Protection
<b>✓</b>	You will not receive advice or recommendation from us for Mortgage Protection. We may ask some questions on application. You will then need to make your own choice about how you wish to proceed.
What will you have to pay us for our services?	
<b>✓</b>	We will charge no fee for providing Mortgage Protection
Who regulates us?	
	i:protect is a registered trademark of Wessex Administration Services Limited (registered in England no

i:protect is a registered trademark of Wessex Administration Services Limited (registered in England no 1871314), registered office: Jewry House, Jewry Street, Winchester, Hampshire SO23 8RZ. Wessex Administration Services Limited is an appointed representative of WIMS Limited (registered in England no. 3729853). WIMS Limited is authorised and regulated by the Financial Conduct Authority. WIMS Limited FCA Register number is 306840.

Our permitted business is providing non-investment insurance contracts.

You can check this on the *Financial Conduct Authority Register* by visiting the FCA's website <a href="http://www.fsa.gov.uk/register/home.do">http://www.fsa.gov.uk/register/home.do</a> or by contacting the FCA on 0800 111 6768.

### What to do if you have a complaint

If you wish to register a complaint, please contact us:

- i:complaints, Jewry House, Jewry Street, Winchester, Hampshire SO23 8RZ
- complaints@iprotectinsurance.co.uk
- ① 01962 892093

### Are we covered by the Financial Services Compensation Scheme (FSCS)?

WIMS Limited and AmTrust International Underwriters Ltd are covered by the FSCS. You may be entitled to compensation from the scheme if WIMS Limited or AmTrust International Underwriters Ltd cannot meet their obligations. This depends on the type of business and the circumstances of the claim.