



about our insurance services

Jewry House
Jewry Street
Winchester
Hampshire
SO23 8RZ

i:protect

The Financial Conduct Authority (FCA)

The FCA is the independent watchdog that regulates financial services. Use this information to decide if our services are right for you.

Whose products do we offer?

- We offer products from a range of insurers for Mortgage Protection
- We only offer products from a limited number of insurers for Mortgage Protection
- We only offer i:protect Mortgage Payment Protection from AmTrust Europe Limited
- We only offer products from a single insurer

Which service will we provide you with?

- We will advise and make a recommendation for you after we have assessed your needs for Mortgage Protection
- You will not receive advice or recommendation from us for Mortgage Protection. We may ask some questions on application. You will then need to make your own choice about how you wish to proceed.

What will you have to pay us for our services?

- We will charge no fee for providing Mortgage Protection

Who regulates us?




Wessex Group and i:protect are trading names of WIMS Limited, registered in England no. 3729853 and Wessex Administration Services Limited registered in England no. 1871314. Registered office: Jewry House, Jewry Street, Winchester, Hampshire SO23 8RZ. WIMS Limited is authorised and regulated by the Financial Conduct Authority (FCA) no. 306840. Wessex Administration Services is an appointed representative of WIMS Limited.

Our permitted business is providing non-investment insurance contracts.

You can check this on the Financial Services Register by visiting the FCA's website <http://www.fsa.gov.uk/register/home.do> or by contacting the FCA on 0800 111 6768.

What to do if you have a complaint

If you wish to register a complaint, please contact us:

-  Complaints Manager, Jewry House, Jewry Street, Winchester, Hampshire SO23 8RZ
-  complaints@iprotectinsurance.co.uk
-  01962 877818

If you cannot settle your complaint with us, you may be entitled to refer to it to the Financial Ombudsman Services.

Are we covered by the Financial Services Compensation Scheme (FSCS)?

Wessex Group and AmTrust Europe Limited are covered by the FSCS. You may be entitled to compensation from the scheme if Wessex Group or AmTrust Europe Limited cannot meet their obligations. This depends on the type of business and the circumstances of the claim.

Further information about compensation scheme arrangements is available from the FSCS.